2023 IMPACT REPORT

5 Second Chances

Clothing connecting community





*Includes only folks receiving clothing beyond socks and underwear

Clothing delivered to clients in 2023:

- 5,180 pieces of clothing, pairs of shoes, and accessories
- 3,367 pairs of new socks
- 698 pairs of new underwear



Since 2005:

Through December 31, 2023



2,853,892



12.426

underwear distributed



6,174

shoes, and accessories*



Clothing donated by our 2023

community in

295.819

pounds of used clothing

2,100

pounds of new clothing, socks, and underwear

50

clothing drives hosted by volunteers



LAST YEAR, OUR COMMUNITY MADE IT POSSIBLE TO:

- Work with 28 nonprofit and municipal partners whose clients receive clothing through Second Chances 2.5x the number of organizations we worked with in 2019.
- Fully renovate the 144 square foot room where we assemble clothing bundles for clients so that two people can safely and easily work simultaneously and our inventory of new clothing items stays clean and organized.
- Update our branding and redesign our website to increase accessibility and reach. Look for our new website this spring!
- Continue to increase our capacity and sustainability with outside support in the areas of finance, technology, resource development, marketing, and operations.







There is more need and the need is deeper – even more extreme than what we witnessed last year.

Second Chances is serving 120% more people than in pre-pandemic years and providing more than 4x the amount of clothing to each client.



Second Chances delivers free clothing, shoes, and accessories to support neighbors who are facing housing insecurity, poverty, and other challenges.

Since 2005, we've supported nearly 6,200 neighbors with multiple outfits and distributed more than 12,400 pairs of new socks and underwear. Second Chances has reused and recycled more than 2,850,000 pounds of clothing and textiles in 19 years.

The clothing we deliver – in partnership with 28 local nonprofits, housing authorities, and government organizations – removes a barrier to housing, healthcare, education, employment, and services to improve our neighbors' well-being, health, and safety.

Over the past four years, the cost of clothing has increased 6-7% and the cost of shoes has increased 6-11%. Apparel has become even more of a financial strain for the homeless and low-income people we serve, who are already challenged by extremely tight budgets.

We're deeply grateful to our compassionate community for working with Second Chances to provide free clothing to support our neighbors. Your contributions of clothing, funding, volunteer time, and expertise make it possible to reach more people and support them more deeply than ever.

Thank you for your generosity! And special thanks to our leadership supporters below and on our website.

SUSTAINER | 2021-2025

Cummings Foundation

CAPACITY BUILDERS





CATALYST



CASHMERE





Patricia & Alan Shapiro Charitable Fund





DONATION BIN HOSTS

Town of Arlington

City of Cambridge

Elevate, Cambridge Crossing

Museum of Science

Pierce Boston

Tufts University

Whole Foods Market Arlington

SILK







MAJOR IN-KIND DONOR





Become a sponsor

